



DECLARATION (FOR THE SUPPLY OF TEMPORARY STAFF SERVICES)

In order for us to comply with the Conduct of Employment Agencies & Employment Businesses Regulations 2003 we **MUST** receive this completed declaration within three working days of receipt to avoid any delay in the provision of our services.

I can confirm that I am in receipt of your Terms of Business, consisting of 6 pages plus a Scale of Fees page, for the supply of Temporary Staff and accompanying Scale of Fees and agree to the terms and fees therein.

Signed for and on behalf of the client –

Company Name

Address:

.....

.....

Post Code:

Signature

Print Name

Position

Date

7Y People
Wharton Court
Leominster
Herefordshire
HR6 0NX

info@7y.co.uk E
01568 610 077 T
01568 610 061 F
www.7y.co.uk

CLIENT COMPLIANCE QUESTIONNAIRE

Company Name:				
Address				
			Telephone Number: ()	
Name of Person completing this form:				Signature:
Job title of person completing this form:				Email:
REQUIREMENTS			YES	NO
Do you have current Employers Liability Insurance? <i>If yes please attach a copy</i>				
Public Liability Insurance? <i>If yes please attach a copy</i>				
Indemnity Insurance? (if applicable) <i>If yes please attach a copy</i>				
Do you have a current Health & Safety policy? <i>If yes please attach a copy with this questionnaire.</i>				
Do you have access to Health and Safety advice				
Internal within your organisation? <i>Please give their name</i>				
External to your organisation? <i>Please give the organisation name</i>				
Do you conduct risk assessments for your work activities? <i>If yes please attach 2 examples</i>				
Do you create method statements for your work activities? <i>If yes please attach a copy</i>				
Do you have a training programme for your employees, managers & supervisors to ensure they are competent to do their work?				
Does this training programme include:				
Health & Safety				
Hazard & Risk				
Precautions				
Emergency procedures				
Personal Hygiene & Welfare				
Do you record and investigate all accidents?				
Do you have emergency arrangements in place in case of fire?				
Do you have emergency arrangements in place in case of serious injury?				
Do you have or provide the following welfare facilities:				
Toilets				
Sanitary/hand washing facilities				
Shower facilities				
Break room/canteen				

CLIENT TERMS OF BUSINESS - SUPPLYING TEMPORARY STAFF SERVICES

1. DEFINITIONS

1.1. In these Terms of Business the following definitions apply:

“Assignment” means the period during which the Temporary Worker is supplied to render services to the Client;

“Client” means the person, firm or corporate body together with any subsidiary or associated company as defined by the Companies Act 1985 to whom the Temporary Worker is supplied or introduced;

“The Employment Business” means 7Y Services Limited of Wharton Court, Leominster, Herefordshire, HR6 0NX;

“Engages/Engaged/Engagement” means the engagement, employment or use of the Temporary Worker directly by the Client or any third party or through any other employment business on a permanent or temporary basis, whether under a contract of service or for services; an agency, license, franchise or partnership arrangement; or any other engagement; directly or through a limited company of which the Temporary Worker is an officer or employee;

“Temporary Worker” means the individual who is introduced by the Employment Business to render services to the Client.

“Transfer Fee” means the fee payable in accordance with clause 7.1 below and Regulation 10 of the Conduct of Employment Agencies and Employment Businesses Regulations 2003.

“Introduction Fee” means the fee payable in accordance with clause 7.2 below and Regulation 10 of the Conduct of Employment Agencies and Employment Businesses Regulations 2003.

“Introduction” means (i) the Client’s interview of a Temporary Worker in person or by telephone, following the Client’s instruction to the Employment Business to supply a Temporary Worker; or (ii) the passing to the Client of a curriculum vitae or information which identifies the Temporary Worker; and which leads to an Engagement of that Temporary Worker.

“Remuneration” includes base salary or fees, guaranteed and/or anticipated bonus and commission earnings, allowances, inducement payments, the benefit of a company car and all other payments and taxable (and, where applicable, non-taxable) emoluments payable to or receivable by the Temporary Worker for services rendered to or on behalf of the Client or any third party.

1.2. Unless the context otherwise requires, references to the singular include the plural.

1.3. The headings contained in these Terms are for convenience only and do not affect their interpretation.

2. THE CONTRACT

2.1. These Terms constitute the contract between the Employment Business and the Client for the supply of the Temporary Worker’s services by the Employment Business to the Client and are deemed to be accepted by the Client by virtue of its request for, interview with or Engagement of the Temporary Worker or the passing of any information about the Temporary Worker to any third party following an Introduction.

2.2. These Terms contain the entire agreement between the parties and unless otherwise agreed in writing by a director of the Employment Business, these Terms prevail over any terms of business or purchase conditions put forward by the Client.

2.3. No variation or alteration to these Terms shall be valid unless the details of such variation are agreed between the Employment Business and the Client and are set out in writing and a copy of the varied terms is given to the Client stating the date on or after which such varied terms shall apply.

3. CHARGES

3.1. The Client agrees to pay such hourly charges of the Employment Business as shall be notified to and agreed with the Client. The hourly charges are calculated according to the number of hours worked by the Temporary Worker (to the nearest quarter hour) and comprise mainly of the Temporary Worker’s hourly rate, employer’s National Insurance contributions and any travel, hotel or other expenses as may have been agreed with the

Client or, if there is no such agreement, such expenses as are reasonable. VAT, if applicable, is payable on the entirety of these charges.

- 3.2. The charges are invoiced to the Client on a weekly basis and are payable within 14 days of invoice date. If the Employment Business holds an active direct debit from the Client then the invoice will be collected 14 days from invoice date. The Employment Business reserves the right to charge interest on any overdue amounts at the rate of 8% per annum from the due date until the date of payment.
- 3.3. There are no rebates payable in respect of the charges of the Employment Business.

4. INFORMATION TO BE PROVIDED

- 4.1. When making an Introduction of a Temporary Worker to the Client the Employment Business shall inform the Client of the identity of the Temporary Worker; that the Temporary Worker has the necessary or required experience, training, qualifications and any authorisation required by law or a professional body to work in the Assignment; whether the Temporary Worker will be employed by the Employment Business under a contract of service or apprenticeship or a contract for services; and that the Temporary Worker is willing to work in the Assignment.
- 4.2. Where such information is not given in paper form or by electronic means it shall be confirmed by such means by the end of the third business day (excluding Saturday, Sunday and any public or Bank holiday) following, save where the Temporary Worker is being Introduced for an Assignment in the same position as one in which the Temporary Worker had previously been supplied within the previous five business days and such information has already been given to the Client, unless the Client requests that the information be resubmitted.

5. TIME SHEETS

- 5.1. At the end of each week of an Assignment (or at the end of the Assignment where it is for a period of one week or less) the Client shall sign the Employment Business' time sheet verifying the number of hours worked by the Temporary Worker during that week.
- 5.2. Signature of the time sheet by the Client is confirmation of the number of hours worked. If the Client is unable to sign a time sheet produced for authentication by the Temporary Worker because the Client disputes the hours claimed, the Client shall inform the Employment Business as soon as is reasonably practicable and shall co-operate fully and in a timely fashion with the Employment Business to enable the Employment Business to establish what hours, if any, were worked by the Temporary Worker. Failure to sign the time sheet does not absolve the Client's obligation to pay the charges in respect of the hours worked.
- 5.3. The Client shall not be entitled to decline to sign a timesheet on the basis that he is dissatisfied with the work performed by the Temporary Worker. In cases of unsuitable work the Client should apply the provisions of clause 10.1 below.

6. PAYMENT OF THE TEMPORARY WORKER

- 6.1. The Employment Business assumes responsibility for paying the Temporary Worker and where appropriate, for the deduction and payment of National Insurance Contributions and PAYE Income Tax applicable to the Temporary Worker pursuant to sections 44-47 of the Income Tax (Earnings and Pensions) Act 2003.

7. TRANSFER AND INTRODUCTION FEES

- 7.1. In the event of the Engagement by the Client of a Temporary Worker supplied by the Employment Business either (1) directly or (2) pursuant to being supplied by another employment business, within either
 - The duration of the Assignment; or
 - The later of either 14 weeks from the start of the first Assignment (the first Assignment being each new Assignment where there has been a break of more than 42 days (6 weeks) since the end of the previous

Assignment); or 8 weeks from the day after the last day the Temporary Worker worked on the Assignment the client shall be liable, to either:

- a) Subject to electing to give the Employment Business 5 working days notice to take an extended period of hire of the Temporary Worker in accordance with the accompanying scale of fees, during which the Employment Business shall be entitled to charges set out in clause 3.1 above for each hour the Temporary Worker is so employed or supplied; or
 - b) Pay a Transfer Fee (or Introduction Fee) calculated as a percentage of the remuneration at commencement of the Engagement in accordance with the accompanying scale of fees. No refund of Transfer Fee (or Introduction Fee) will be paid if the Engagement subsequently terminates.
- 7.2. If the Engagement of the Temporary Worker is for a term of less than 6 months, a Transfer Fee (or Introduction Fee) will apply pro rata. If the Engagement extends beyond the initial term or if the Client re-engages the Temporary Worker within 2 months of the termination of the first Engagement the Client shall be liable to pay a further fee on the same basis. No refund of Transfer Fee (or Introduction Fee) will be paid if the Engagement subsequently terminates.
- 7.3. If the Temporary Worker is introduced by the Client to a third party which results in the Engagement of the Temporary Worker by that third party within the relevant period as set out in 7.1 the Client will be liable to pay a Transfer Fee (or Introduction Fee) as detailed in 7.1 (b). No refund of Transfer Fee (or Introduction Fee) will be paid if the Engagement subsequently terminates.
- 7.4. If for any reason the remuneration applicable during the first twelve months of Engagement is not known, the hourly charges agreed pursuant to clause 3.1 multiplied by 200 times will be calculated as the applicable remuneration. No refund of Transfer Fee (or Introduction Fee) will be paid if the Engagement subsequently terminates.

8. LIABILITY

- 8.1. Whilst every effort is made by the Employment Business to give satisfaction to the Client by ensuring reasonable standards of skills, integrity and reliability from Temporary Workers and further to provide them in accordance with the Client's booking details, the Employment Business is not liable for any loss, expense, damage or delay arising from any failure to provide any Temporary Worker for all or part of the period of booking or from the negligence, dishonesty, misconduct or lack of skill of the Temporary Worker. For the avoidance of doubt, the Employment Business does not exclude liability for death or personal injury arising from its own negligence.
- 8.2. Temporary Workers supplied by the Employment Business are either engaged under contracts for services or similar contracts. For the purpose of the Assignment they are deemed to be under the supervision, direction and control of the Client from the time they report to take up duties and for the duration of the Assignment. The Client agrees to be responsible for all acts, errors or omissions of the Temporary Worker, whether wilful, negligent or otherwise as though the Temporary Worker was on the payroll of the Client. The Client will also comply in all respects with all statutes including, for the avoidance of doubt, the Working Time Regulations, Health and Safety At Work Act etc, by-laws, codes of practice and legal requirements to which the Client is ordinarily subject in respect of the Client's own staff (excluding the matters specifically mentioned in Clause 6 above), including in particular the provision of adequate Employer's and Public Liability Insurance cover for the Temporary Worker during all Assignments.
- 8.3. The Client shall advise the Employment Business of any special health and safety matters about which the Employment Business is required to inform the Temporary Worker and about any requirements imposed by law or by any professional body, which must be satisfied if the Temporary Worker is to fill the Assignment. The Client will assist the Employment Business in complying with the Employment Business' duties under the Working Time Regulations by supplying any relevant information about the Assignment requested by the Employment Business and the Client will not do anything to cause the Employment Business to be in breach of its obligations under these Regulations. Where the Client requires or may require the services of a Temporary Worker for more than 48 hours in any week, the Client must notify the Employment Business of this requirement before the commencement of that week.
- 8.4. The Client undertakes that it knows of no reason why it would be detrimental to the interests of the Temporary Worker for the Temporary Worker to fill the Assignment.

- 8.5. The Client undertakes not to request the supply of a Temporary Worker to perform the duties normally performed by a worker who is taking part in official industrial action or duties normally performed someone who has been transferred by the Client to perform the duties of the person on strike or taking official industrial action.
- 8.6. The Client shall indemnify and keep indemnified the Employment Business against any costs, claims or liabilities incurred by the Employment Business arising out of any Assignment or arising out of any non-compliance with clauses 8.2, 8.3 and 8.5 and/or as a result of any breach of these Terms by the Client.

9. SPECIAL SITUATIONS

- 9.1. Where the Temporary Worker is required by law, or any professional body to have any qualifications or authorisations to work on the Assignment or the Assignment involves caring for or attending one or more persons under the age of eighteen or any person who by reason of age, infirmity or who is otherwise in need of care or attention, the Employment Business will take all reasonably practicable steps to obtain and offer to provide to the Client:
- Copies of any relevant qualifications or authorisations of the Temporary Worker, and
 - Two references from persons not related to the Temporary Worker who have agreed that the references they provide may be disclosed to the Client
- and has taken all reasonably practicable steps to confirm that the Temporary Worker is suitable for the Assignment. If the Employment Business is unable to do any of the above it shall inform the Client of the steps it has taken to obtain this information in any event.

10. TERMINATION

- 10.1. The Client undertakes to supervise the Temporary Worker sufficiently to ensure the Client's satisfaction with the Temporary Worker's standards of workmanship. If the Client reasonably considers that the services of the Temporary Worker are unsatisfactory, the Client may terminate the Assignment either by instructing the Temporary Worker to leave the Assignment immediately, or by directing the Employment Business to remove the Temporary Worker. The Employment Business may, in such circumstances, reduce or cancel the charges for the time worked by that Temporary Worker, provided that the Assignment terminates: -
- 1) Within four hours of the Temporary Worker commencing the Assignment where the booking is for more than seven hours; or
 - 2) Within two hours for bookings of seven hours or less;
- and also provided that notification of the unsuitability of the Temporary Worker is confirmed in writing to the Employment Business within 48 hours of the termination of the Assignment.
- 10.2. Any of the Client, the Employment Business or the Temporary Worker may terminate an Assignment at any time without prior notice and without liability.
- 10.3. The Client shall notify the Employment Business immediately and without delay and in any event within [24] hours if the Temporary Worker fails to attend work or notifies the Client that the Temporary Worker is unable to attend work for any reason.
- 10.4. The Employment Business shall notify the Client immediately if it receives or otherwise obtains information which gives it reasonable grounds to believe that a Temporary Worker supplied to the Client is unsuitable for the Assignment and shall be entitled to terminate the Assignment forthwith by notice in writing without prior notice and without liability.

11. LAW

- 11.1 These Terms are governed by the law of England & Wales and are subject to the exclusive jurisdiction of the Courts of England & Wales.

SCALE OF FEES

INTRODUCTION FEES FOR PERMANENT OR CONTRACT STAFF OR TEMP TO PERM (see below)

Gross Remuneration	Introduction Fee
Up to £15,000	12% + VAT
£15,001 - £20,000	15% + VAT
£20,000 - £25,000	20% + VAT
£25,001 +	25% + VAT

REFUNDS (not applicable to Temp to Perm)

All permanent placements are guaranteed for 10 weeks subject to the following conditions being satisfied:

1. Full payment of invoice being made within 30 days of the date of invoice;
2. Notify the Agency in writing within 7 days of the termination of the engagement;
3. The agency offer to find a suitable replacement and any monies to be credited or invoiced will be based on the Scale of Fees which is determined by the starting remuneration of the replacement candidate;
4. If a suitable replacement cannot be found or the Client does not require a replacement 75% of the fee will be refunded (25% retained for admin charges).

TEMP TO PERM

The following Fees are chargeable if an engagement of a temporary worker takes place during an assignment, within 14 days after commencing the assignment or within 8 weeks of leaving the assignment, whichever is the longer. The alternative to this fee is to extend the hire period. No refunds are payable on Temp to Perm placements.

Completed Weeks Worked	Transfer Fee	Or Extended Hire Period
Up to 4 weeks	100%	26
5-8 weeks	80%	20
9-13 weeks	60%	15
14-18 weeks	40%	10
19-22 weeks	30%	5
23-26 weeks	20%	5
27 weeks +	Nil	Nil

VAT at the current rate in force will be added to all fees.

This scale of fees should be read in conjunction with Terms of Business of 7Y Services Ltd for introduction of permanent or contract staff and for supply of temporary staff services which supersede all previous issues.